

A Model of Hybrid Approach for FAHP and TOPSIS with Supporting by DSS

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Abstract

Nowadays major decision are introduced as a milestone in the life of organizations. The purpose of this paper is to provide a hybrid model to decide the optimal way of solving problems based on fuzzy AHP (FAHP) and prioritization techniques based on similarity to ideal solution (TOPSIS) and support the model using decision support system. The results of each case will be considered separately and the result of the combined approach is shown. The output of the combination approach can prove due to its high power. Application of our model to different organizations and companies show a fine improvement and fair agreement for output proficiency of the systems.

Keywords: Fuzzy Analytical Hierarchy Process (FAHP), Multi-criteria Decision-making (MCDM), Technique of prioritized by similarity to ideal solution (TOPSIS), Intelligence and Decision support system.

I. Introduction

Making decision in the government organizations is so important that some pundits call the organization as the network of decisions. Today, using technique of MCDM is so common that is such a standard technique algorithm that there is some interaction with decision makers in some of them. MADM is in many cases in order to choose one option from a limited number of options, need to sort out its priorities in terms of benefits on each other, which is usually done on the basis of certain criteria. Thus position of each option is compared to other options and, decision makers can insure superiority from each option to select, prioritize and rank. Thus providing a method that can rank as a result of decisions based on condition of all criteria further, and in addition had has higher reliability is important.

II. Fuzzy Analytical Hierarchy Process, (FAHP)

AHP introduced for the first time by Thomas L. Saati (1980). This technique combines expert opinion and evaluation, and complex decision-making system to make a simple hierarchy. Then, the evaluation method is used according to a scale to determine the relative importance of paired comparisons between each of the criteria [1-2].

In AHP dependence should be linear, from top to bottom or vice versa. If the dependence was mutual, means Weight of the criteria depend on alternatives weight and criteria weight also depend on weight, its removed from the hierarchy and serves as a non-

linear system with feedback, that in this case, linear systems cannot be rules and formal use

to calculate the weight of elements. Because dependence is between parameters, ANP method must be used.

Although this technique is evaluated qualities and quantities indicator, and all the benefit that has, includes some storage, like:

1. Basically, has been used in crisp decision application
2. Scale unbalance judgment examine
3. Do not consider Unreliability consider in individual judgment
4. Rating of this way is almost incorrect
5. Subjective judgment, selection and the decision-makers are so important as a result

Moreover, AHP was not able to reflect human thought (for example almost better, probably so bad and etc) as a result in order to modeling such uncertainly in human preference, fuzzy set theory (which for first time was introduced officially by professor Lotfizadeh to address the ambulation in human thought) was combined with paired comparisons-fuzzy analytical hierarchy as a development of AHP-then the better result was obtained (Ayang&Ozdemir). Thus in order to use the advantages of both techniques (AHP & fuzzy) and overcome to their weaknesses, Van Horn and Pidiyze used FAHP in analysis of issues for the first time.

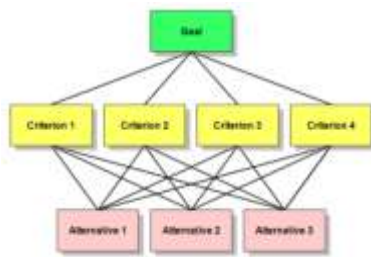


Fig. 1.FAHP based on the comparisons options for mutually carried out and for equality in terms of decision-makers on option is selected.

III. Technique prioritized by similarity to ideal solution(TOPSIS)

TOPSIS is one of the most easier and useful technique for decisions that was mentioned by Huang and Yun at 1981 for solving MADM problems. This technique was described based on this idea that the selected options should be the shortest distance to the positive ideal solution and negative solution is the farthest distance [2-4]. In other words, positive ideal solution combines the best value in the negative ideal solution[5].

The main disadvantage of TOPSIS, is failure to provide weight and judgment review (see figure 2). Thus, this technique require practice effectively that set the relative importance of various indicators with respect to the other objectives. As a result, need a way to solve the huge vacuum.

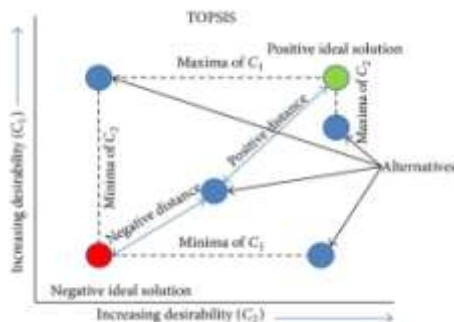


Fig. 2.TOPSIS with the shrinking of the positive condition, desirability increase.

According to advantage of approach decision compare with current technique ranking, the aim is to provide methods by combining common decision – making technique, Provide hybrid approach that is a higher power and can solve the selection and ranking problem optimally. Application of AHP due to the limited capacity of human information processing are significantly limited and the roof of paired comparisons has arrived to seven plus minus two (7±2) [5-6]. TOPSIS technique can meet the need of paired comparisons, and as a result capacity constrains in the process is not dominant [7]. However, TOPSIS approach assumes that variable inputs are accurate and are used as numerical data. It

is obvious that most of the existing awareness and knowledge of the real world are not only accurate, but are imprecise. The inaccuracies and ambiguities that achieved variety of sources, such as immeasurable information, incomplete information and also information are unachievable due to one of the disadvantages is TOPSIS [8]. Classical techniques of AHP due to a lack of access to decision-makers need accurate, is not perfect to reflect the human mind. As a result linguistic variables are considered in fuzzy number to describe the inputs TOPSIS and access to the needs of decision-makers is useful.

In fact, the hybrid approach can be summed up in 4 steps as seen in figure 3.

1. FAHP uses hierarchical structure in calculating the weight of each criterion (according to expert)
2. Normal matrix weighted according to the value of some of the slightly criteria takes shape
3. Positive and negative ideal solutions are defined.
4. Finally, the Euclidean distance of each option to the solution is calculated according to the distance and relative closeness to the ideal solution options considered to be the best judge, and thus the best rating.

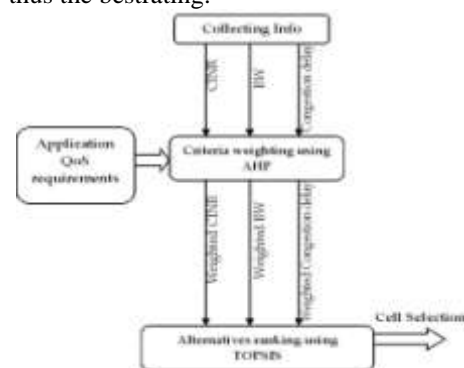


Fig. 3.The flowchart of combining of FAHP and TOPSIS. The inputs of end-stage of topsis are weight that calculate by FAHP.

IV. Expert systems

Expert systems are programmed system which their databases of information that people make decision about a particular subject on the base of it. More achievements in the field of artificial intelligence are decision making and problem solving; the most excellent expert systems are included. In other words, the kind of artificial intelligence to reach a level of expertise that can be replaced by a specialist in a particular field decisions, says expert system.

These systems are efficient tool offer a special structure that has been summarized by the neatly database. Expert systems are one of the most important branches and subsidiaries decision

supports which contribute to human experts, and by simulating expert special thought help to decision making process and decision making in organization. DSS systems are systems that combine targeted analytical model with operational data for managers who are faced with situations of semi-structured decisions. As result contribute to modeling unstructured problem.

Some of the disadvantages of DSS and expert systems,

1. Limitations in some circumstances
2. Lack of any feeling about decision
3. The lack of widespread vast knowledge base, because their knowledge Origin of one or more particular expert
4. Lack of Creativity
5. Human resistance to change
6. Failure in case of disorganization or interruption systems

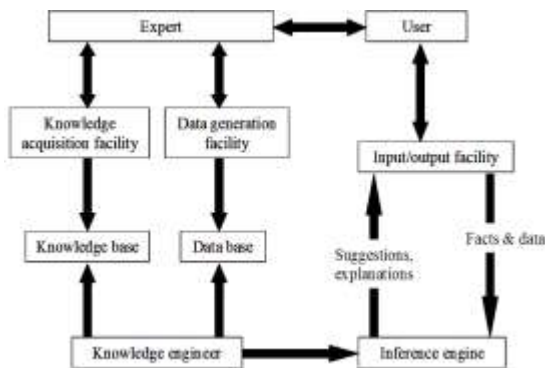


Fig. 4. Expert system chart and relationship between structural design and engineering specialist database system.

V. Combination of FAHP - TOPSIS and DSS

As was described, FAHP-TOPSIS hybrid systems are the perfect solution for the analysis of MCDM issues, And the eyes of many pundits can greatly reduce possible errors. But if the DSS used to support the decision rendered, there is a risk of reduced to a minimum. It is only if expert systems benefit from the experience of expert and they constantly update themselves. What these systems are used, administrators can choose away of offering superior way also help by model.

VI. Hybrid approach is better or combination approach?

FAHP approach should be designed questionnaire that include all of binary combinations. Of criteria pair wise comparison and options. So if the number of comparisons increases, questionnaire will be longer. For not making a mistake, the number

of comparisons should be enough to include a reasonable number of comparisons. Another point is that FAHP is based on expert opinion and only if it is satisfied that exist in the population of a small number of experts. Because many sample do not need to consider.

TOPSIS approach more appropriate and easier to analyze for better and faster decision making, but problems such as the lack of weighting the criteria to be included. As a result, none of these is as follows absolutely cannot respond to all appropriate organizations.

VII. Results

In order to take advantage of the benefits of a combined approach and offer an approach to the above, the present study common methods of decision making that weaknesses are offset each other strengths, and to support decision-ideal positive has been referred to the DSS system.

In several studies, fusion of AHP and TOPSIS is that the weighting of criteria and sub-criteria can be calculated with the help of AHP, Then this weight to be enjoying ranking of option in TOPSIS [9].

Most fuzzy TOPSIS model does not consider the hierarchical structure of the multi-criteria issues (the main advantage of PHP) and are not considered. After collecting primary and secondary standards and a hierarchy of criteria, develop TOPSIS method in fuzzy hierarchical TOPSIS in are called, are used to rank the options.

VIII. Conclusions

In this paper, I found that in the case of solutions or options very close to each other, at each other or confusing decision-makers, expert systems and DSS utilize artificial intelligence to choose the best way to help. Obviously, it must be borne in mind that these systems only be used as decision support. Because firstly, a computer system with all their might never replace human multilateral thoughts, second day event without less variety of manufactured with the choice of infinite variety, which despite all the extensive knowledge base of the system, from all aspects of these selection is not ideal. As a result, human capacity should also be considered. Research on the best approach to selecting the best solution continues.

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Maryam Mollaei received the B. Sc in IT from the Semnan University, Iran in 2011. Her research involves modeling AHP hierarchy for choosing leader. Expert system model and model simulation methods. She is working on discovering of the world's mysteries and combining methods to achieve new ways in engineering and managements organizations.