### RESEARCH ARTICLE

## **Ontology study in service-oriented architecture**

## EsmatAghaeeMaybodi

PhD student, Faculty Member of Computer Department, Azad University, Maybod, yazd, Iran

## ABSTRACT

Service-oriented architecture and shared services are widely studied in the literature of information technology.However, there is no way to manage shared services in their use.This article provides an ontology map for shared services.The method used is based on the Zakman Information, Architecture framework, which determines the ontological views.This mapping connects semantically between all aspects of managing shared services.The case study provides a computerized ontology mapping and shows the product use capabilities. Keyword:Architecture framework,Service-Oriented Architecture,Management of information sharing services, ontology

Date Of Submission:08-10-2018 Dat

Date Of Acceptance: 20-10-2018

## I. INTRODUCTION

Service-oriented architecture and shared services are two correlated flows of business and information technology research [1,2].Serviceoriented architecture deals with information architecture which supports demand-side services. [3,4,5] On the other hand, shared services are a combination of the usual performance of several organizations which are used to reduce redundancy and information sharing and increase knowledge sharing.Shared Services.new forces provide business resource strategies for the use of information technology [6,7,8].In general, accounting and financial management, human resources management, customer relationship management, business process line identification for shared services. Obviously, the main motive for the organization to adopt a service-oriented architecture is to implement community services [9]. In contrast, the foundation of the core technologies for implementing shared services is a service-oriented architecture [10,11].Serviceoriented architecture is known as emerging phenomenon and an effective solution to deal with, quick changes in business environments, organizations. Service modeling is divided into service identification, service characterization and service researchIn this paper, the identification of service in architecture-oriented has been compared with other architectures.Organizational ontology in identifying the service it makes compared to other service identification methods. All semantic and conceptual aspects of the service are considered in the service identification process used in this paper [15]. A large amount of data and information resources on the Web has become an essential part of integrating web data.Hence, semantic web designers look for the right way to establish the

correct and efficient interactions between the same concepts in ontologies that are distributed in a heterogeneous way on the web.One of the solutions proposed to solve this problem is the adaptation of theology [13]. The goal of adaptive theology is to find similarities and semantic relationships between the various ontological entities.So far, many adaptors have been introduced using different methods to find similarities.

The results of automated adapters due to lack of interaction with the user have shortcomings, which is posed as a challenge in the field of adaptation of ontologies.Hence this thesisis presenting a suitable solution to this challenge, in order to improve the quality of the results of the adapters of the ontologies [17]. The proposed strategy is to add its preprocessing phase in order to investigate incoming intuitions and to detect patterns of disproportionate modeling in ontologies and modify patterns.Hence, in the first phase, introspective inputs from the lexical, structural and other aspects are examined, Then, by examining how the adapters function and considering their defects and their shortcomings in finding semantic similarities, appropriate patterns have been identified.

In the next step, by applying Refactoring rules to the patterns, input intersections are corrected.In the end, has beenevaluating the proposed strategy by applying two well-known comparators ASMOV and RiMOM which has the highest ratings in the organization's assessment testsby the alignment of OAEI [18].

Despite the close connection between the service-oriented architecture and shared hosting, but in many aspects have differences. The serviceoriented architectureconcentrated on computing technology(Such as cloud computing, virtual networks. weh services. and software standards). The research shows that collaborative services emphasize the management of business enterprise processes through IT applications.In terms of IT management, integrating and integrating these two are essential and necessary for the creation of shared services management to support the evolution needed in the business process and service-centric computing.In the definition of this article, the management of shared services refers to organizational activities that coordinate the actions of shared service partners to achieve their goals and the use of shared and efficient services.

## **II.METHODOLOGY**

Scientific ontology is the study of the explicit formal characteristics of the conditions on the domain and the relationship between them. In the philosophical term in general, ontology is a feature of a concept. In the context of thesemantic web, typically a net ontology of semantic objects relates to a particular domain. The ontology allows individuals to share their perceptions of a subject.Regarding the RDF resource description framework, the initial ontology consists of a subject. an object, and а proposition (relationship).Figure 1a and 1b illustrate a conceptual network of all relevant objects that lists the semantic relationships between these objects in the relevant field.



Figure 1. a. Conceptual network of all related objects



Figure 1.b Semantic relations between objects

#### Therefo

re,an ontology is an object-oriented, unit-specific method for modeling.In the field of computing, efforts have been made to use computer language, including the language of web ontology.The ontology XML is automatically created and manipulated by the computer (for example, search and modification).An ontology for modeling is used in many domains, while a small number of applications can be found that from ontology in a service-oriented architecture model for service management, each of theinformational aspects of the architecture was shown with an ontological object.Accordingly, service-oriented architecture for service management can be modeled by an ontology that represents all of its objects and semantic relationships.However, with regard to the initial stages of re-use of ontologies, studies on existing ontology classes could not find out if they could be reused within the framework of Zachman.



Figure 2 the initial ontology view of service management

A high-level ontology can be represented as a vertical hierarchical structure. Figure 3 shows the overall structure of the service process. Horizontally, each component can be a representative of the initial ontology. The ontological view of the components is, in fact, a network of semantic connections with other aspects.



Figure 3 assembly structure of the service process

An example of the Ontology Service Unit in figure 4 is part of the ontology of e-government online payment service for local governments.The ontology section shows that the online payment service has a semantic or another aspect of serviceoriented architecture.



Figure 4 Example of the ontology of service-unit components

Figure 5 shows the high-level ontology view for managing shared services.Figure 6 shows example of the service structure an association.Figure 7 illustrates the assembly structure of the service process.Figure 8 illustrates example of online payment an service components.Each button in the ontological tool specifies a method for conducting ontology.The "association structure" shows the service-oriented architectural components vertically for one level.



Figure 5 High-level view of the ontology of shared service management



# Figure 6 The structure of the service unit association

## **III.DISCUSSION**

Zachman's framework in information systems plays a main role in the information architecture and much research has been done in this area. However, research shows that quantitative studies have been conducted on service modeling architecture based on the Zachman's framework. The general framework of Zachman can cover a high-level ontology, but it needs to be studied in the context of a further application.On the development side of Web services, information technology focuses on technical implementation.For example, the Open Group provided an ontology standard that could be used to develop serviceability. This standard is very useful for building a service-oriented architecture, but it is not supposed to be taken directly by business executives. In fact, there was no scientific ontology view for ordinary business users in previous studies. There is a gap between the Zachmann framework and the standards of web service development. The proposed ontology mapping has advantages over traditional tools like UML and OWL-S.This mapping can be used as a means to integrate ahigher level of service management requirements and precise technical specifications at the technical level.For example, it can link applications and object diagrams in UML and the service process in service-oriented architecture and planner's point of view is tomanage shared services mapping on software features. This mapping can also be easily done at multiple computer levels. Use as a tool to design a service-oriented architecture.When the description of servility aspects was stored online. The ontological view can be used as a computer interface to share the knowledge of the service used by all managers, developers, and service customers.The development of service-oriented architecture has defined new tasks for managing shared services.To facilitate communication between the server, the client and the service provider network, serviceoriented architectural models for managing shared services should be business-driven rather than software-driven. This paper aims to integrate service-oriented architecture the service in management framework using Zakman the Information Architecture Model. On the history of serviceability modeling, based on the view of highend business application software, the ontology mapping provided this tool to link the serviceoriented architecture and the management of shared services.In the mapping, each component of the information architecture is semantically linked to an integrated ontology for managing shared

services. The advantages of this mapping include the following:

First: The proposed method has clear architectural information on aspects of the management of shared services.

Second: The integration of semantic links between all aspects of service-oriented architecture rather than interrupting a set of graphs in software systems

Third: The mapping is scalable and can be used as a means to integrate business perspectives and technical views.

Ultimately, this mapping can be easily computerized and provides a common perspective for all service customers, providers, and developers.Integration with the development and maintenance of service-oriented architecture can be achieved when this method is accepted in the interconnection service network.

#### **IV.CONCLUSION**

This article provides an ontology map for shared services. The method used is based on the Zachman Information Architecture framework, which determines the ontological views. This mapping connects semantically between all aspects of managing shared services. The case study provides a computerized ontology mapping and shows the capability usage of the product.

#### REFERENCES

- Jeong, B., Cho, H., & Lee, C. (2009). On the functional quality of service (QoS) to discover and compose interoperable web services.Expert Systems with Applications, 36(3), 5411–5418. Part 1.
- Papazoglou, M. P., & Georgakopoulos, D. (2003). Service-oriented computing: Introduction. Communications of the ACM, 46(10), 24–28.
- [3]. Stal, M. (2002). Web services: Beyond component-based computing. Communications of the ACM, 45(10), 71– 77.
- [4]. Huhns, M. N., & Singh, M. P. (2005). Service-oriented computing: Key concepts and principles.IEEE Internet Computing, 9(1), 75–81.
- [5]. Keen, M., Acharya, A., Bishop, S., Hopkins, A., Milinski, S., & Nott, C., et al. (2004). Patterns: Implementing an SOA Using an Enterprise Service Bus, IBM Redbooks (July).
- [6]. Wang, S., & Wang, H. (2007). Shared services beyond sourcing the back offices: Organizational design. Human Systems Management, 26(4), 281–290.

- [7]. Rumbaugh, J., Jacobson, I., & Booch, G. (1999).The unified modeling language reference manual. Boston, 14MA: Addison-Wesley Sako, M. (2010).
- [8]. Janssen, M., &Joha, A. (2006). Motives for establishing shared service centers in public administrations. International Journal of Information Management, 26(2), 102–112.
- [9]. Yuan, S. T., & Lu, M. R. (2009). A valuecentric event-driven model and architecture: A case study of theadaptive complement of SOA for distributed care service delivery. Expert Systems with Applications, 36(2), 3671–3694.
- [10]. Allen, P. (2006). Service orientation: Wining strategies and best practices. Cambridge, UK: Cambridge University Press.
- [11]. Jung, J. J. (2011). Service chain-based business alliance formation in aserviceoriented architecture.Expert Systems with Applications, 38(3), 2206–2211.
- [12]. Varadan, R., Channabasavaiah, K., Simpson, S., Holley, K., & Allam, A. (2008). Increasing business flexibility and SOA adoption through effective SOA governance. IBM Systems Journal, 47(3), 473–490.
- [13]. Beimborn, D., & Joachim, N. (2011). The joint impact of service-oriented architectures and business process management on business process quality: An empirical evaluation and comparison. Information Systems and e-Business Management, 9(3), 333–362.
- [14]. Lohe, J., & Legner, C. (2010). SOA adoption in business networks: Do serviceoriented architectures really advance interorganizational integration? Electronic Markets, 20(3–4), 181–196.
- [15]. Janssen, M. (2008). Emerging shared service organizations and the service-oriented enterprise: Critical management issues. Strategic Outsourcing: An International Journal, 1(1), 35–49.
- [16]. Sheng, Q. Z., Maamar, Z., Yahyaoui, H., Bentahar, J., & Boukadi, K. (2010). Separating operational and control behaviors: A new approach to Web services modeling. IEEE Internet Computing, 14(3), 68–76.
- [17]. Allen, B. R., & Boynton, A. C. (1991). Information architecture: In search of efficient flexibility. MIS Quarterly, 15(4), 435–445.
- [18]. Wang, S. (1997). Modeling information architecture for the organization. Information & Management, 32(6), 303– 315.

- [19]. Zachman, J. A. (1987). A framework for information systems architecture. IBM Systems Journal, 26(3), 276–292.
- [20]. Sowa, J. F., & Zachman, J. A. (1992). Extending and formalizing the framework for information systems architecture. IBM Systems Journal, 31(3), 590–616.
- [21]. Gokhale, A. (2010).Increasing effectiveness of the Zachman framework using the balanced scorecard, Masters thesis, Purdue University. <a href="http://docs.lib.purdue.edu/cgi/viewcontent.cgi?article=1028&context=techmasters">http://docs.lib.purdue.edu/cgi/viewcontent.cgi?article=1028&context=techmasters></a> [Retrieved May 20, 2013].
- [22]. Neaga, E. L., & Harding, J. A. (2005). An enterprise modeling and integration framework based on knowledge discovery and data mining. International Journal of Production Research, 43(6), 1089–1108.
- [23]. Fatolahi, A., & Shams, F. (2006). An investigation into applying UML to the Zachman framework. Information Systems Frontiers, 8(2), 133–143.
- [24]. Gruber, T. (1993). A translation approach to portable ontology specifications. Knowledge Acquisition, 5(2), 199–220.
- [25]. Gruber, T. (1995). Toward principles for the design of ontologies used for knowledge sharing. International Journal of Human and Computer studies, 43(5/6), 907–928.
- [26]. Jung, J. J. (2009). Semantic business process integration based on ontology alignment. Expert Systems with Applications, 36(8), 11013–11020.
- [27]. Wang, H., & Wang, S .(2014). Ontological map of service oriented architecture for shared services management. Expert Systems with Applications ,41 (2014), 2362–2371.
- [28]. OWL. (2013). Web Ontology Language. <a href="http://www.w3.org/TR/owl-features/>[Accessed January 2, 2013]">http://www.w3.org/TR/owl-features/>[Accessed January 2, 2013]</a>.
- [29]. Park, J., Oh, S., & Ahn, J. (2011). Ontology selection ranking model for knowledge reuse. Expert Systems with Applications, 38(5), 5133–5144.

EsmatAghaeeMaybodi "Ontology study in service-oriented architecture" International Journal of Engineering Research and Applications (IJERA), vol. 8, no.10, 2018, pp 01-05